

Help with your pet move from your Home Country

...and do you need door-to-door?

Relocating your pet(s) involves two main parts:

- Getting your pet(s) ready and out of your home country (the export side), and;
- Making sure your pet(s) meet the UAE's entry requirements and the handling of their arrival into the UAE (the import side).

Each side has its own rules and requirements. And each side needs someone physically "on the ground" to handle those requirements.

1. **Export Side • From your Home Country** (i.e. your "Country of Origin")

You have a few options here:

- a) You can take care of things yourself, or ask a friend or family member to help.
- b) You can hire a professional pet relocation agent. A good place to look is <https://www.ipata.org/find-ipata-pet-shippers>. Just search by your country or departure airport, and you'll find a list of pet relocations agents and their contact details.
NOTE: Some countries do not have IPATA members. If that's the case, we may still be able to give you the name of a reliable local agent.
- c) We can introduce you to an agent (or more than one) to get you started.
- d) You can choose a "door-to-door" (a.k.a. "end-to-end") service.

What is a "door-to-door" or "end-to-end" service?:

It means one agent - either on your side (the export part) or ours (the import part) - handles everything for you. From start to finish. One point of contact. One invoice. No juggling involved for you of the different people and parts of the relocation.

It's simpler, more organised, and (hopefully!) less for you to think about, to deal with, and to worry about.

BUT... just so you know...

It *does* cost more.

If we (DKC) are managing the whole thing for you, we charge a "Foreign Agent Management Fee" of AED 2,000, plus AED 200 for bank transfer fees.

Also, keep in mind that time zones can slow things down a bit. Let's say you're in the USA and you ask us a question about the export side of things - well, chances are we won't see your message until our office opens the next day. And we might need to ask the export agent for their input, which adds more waiting time as they will *also* be in the USA, of course!

2. **Import Side • Into the UAE**

This part's on us!

DKC can fully handle the import process into the UAE, no matter which airport your pet(s) arrives at.